

ATTENTION QUICKBOOKS, QUICKEN AND MINT USERS

Del-One Federal Credit Union is making some updates to the online and mobile banking system on **May 1st, 2021**. This upgrade will require you to make changes to your QuickBooks, Quicken, or Mint software.

The conversion instructions reference two Action Dates. Please use the dates provided below:

1st Action Date: April 30th, 2021

A data file backup and a final transaction download should be completed by this date. Please make sure to complete the final download BEFORE this date since transaction history may not be available after the upgrade.

2nd Action Date: May 3rd, 2021

This is the action date for the remaining steps on the conversion instructions. You will complete the deactivate/reactivate of your online banking connection to ensure that you get your current Quicken or QuickBooks accounts set up with the new connection.

Conversion instructions

Quicken - [Click Here](#)

QuickBooks Desktop - [Click Here](#)

QuickBooks Online - [Click Here](#)

Mint - [Click Here](#)

Intuit aggregation services may be interrupted for up to 3-5 business days. Users are encouraged to download a QFX/QBO file during this outage. The following services may not work during the outage:

- Quicken Win/Mac Express Web Connect
- QuickBooks Online Express Web Connect
- Mint

Please carefully review your downloaded transactions after completing the migration instructions to ensure no transactions were duplicated or missed on the register.

If you have any questions, please contact us at (302) 739-4496 or visit any branch location.