

Legacy Louviers Frequently Asked Questions



Which ATMs can I use without paying a fee as a Del-One member?

Visit our [locations page](#) to see all of our Delaware branch locations, plus all Delaware Wawa and Royal Farms ATMs are surcharge free for members. Del-One also belongs to the co-op network with nationwide ATM options. Search the link on the locations page to find the ATMs near you.

How do I sign up for online banking?

Watch this [video tutorial](#) on how to get started with online banking.

Why am I having trouble setting up online banking?

Your mailing and email addresses that were in the former Louviers system MUST match your current addresses. If you have updated addresses, please call or stop in any branch location.

Can you explain your overdraft services?

For qualifying accounts, Del-One has premium overdraft protection, where items can be paid when funds are not available in your account. [Click here](#) for more information.

How do I make a loan payment?

[Click here](#) for options to make a payment from your Del-One account or another financial institution.

Where is your fee schedule?

Our fee schedule is located in the footer of the website. [Click here](#) to view the disclosures and fees page for consumer and business accounts.

Do I need to update my direct deposit information?

Your direct deposits will still come through as usual. If you would like to update your information though, you will need to use your new Del-One account number. The routing number is 231176554.

Who is Breezy?

[Breezy](#) is our virtual assistant available by phone or through the website chat icon. He can help you get quick answers and handle simple requests (account balances, transaction history, money transfers, etc.) and get you to the right person faster.

What information do I need to update my withdrawals, payments, Venmo accounts, etc?

Please use Del-One's routing and transit number 231176554 and your new Del-One account number.

Visit <https://www.del-one.org/legacy-louviers-fcu/> to stay updated with information about the merger changes. Please reach out to us with any questions or concerns.